

ENROLLMENT INSTRUCTIONS

Thank you for your interest in Medicare BlueSM and Medicare BlueSM Plus. Enclosed are all the forms you will need to enroll.

Please note that the Centers for Medicare & Medicaid Services (CMS) require that you are eligible for both Medicare Part A and Part B to enroll in a Medicare Advantage plan. You must also live in the plan's service area. Also, Medicare beneficiaries with End-Stage Renal Disease (ESRD) may not enroll in a Medicare Advantage plan, unless they no longer need regular dialysis or have had a successful kidney transplant.

If you believe that you qualify to enroll, follow these steps.

1. Fill out the enclosed enrollment form.
2. In the "select premium payment option" section, choose how you want to pay your premium.
3. Put your enrollment form in an envelope and mail it to:
BlueCross BlueShield of South Carolina
Medicare Advantage
PO Box 100206
Columbia, SC 29223-3206

Want us to draft your monthly premiums from your bank account?

1. Fill out the bank draft authorization form.
2. Attach a copy of a voided check.
3. Make sure you fill the form out completely. If you leave anything out, we cannot process the form. We will bill you each month for your premiums due.

Once we receive your enrollment form, we will process it and submit it to CMS for approval. If CMS approves your enrollment request, you will receive a confirmation letter from us. We will send you your benefits packet and your Medicare Blue or Medicare Blue Plus ID card in a separate letter.

If CMS decides you are not eligible now for Medicare Blue or Medicare Blue Plus, we will send you a letter that tells you why you cannot enroll at this time. We will reimburse you the amount of any monthly premium you sent to us.

If you have any questions, need any help or want more information, please contact your agent. Or, call Medicare Blue and Medicare Blue Plus toll free at 1-800-930-2912. (TTY users should call 1-800-681-3846.) During open enrollment November 15, 2009, to March 1, 2010, you can call seven days a week, from 8 a.m. to 8 p.m. Beginning March 2, 2010, your calls will be handled by our automated phone system after 5 p.m. and on Saturday, Sunday and holidays. All other times, we are here Monday through Friday, from 8 a.m. to 8 p.m.

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MEDICARE BLUESM

MEDICARE BLUESM PLUS



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