

Upcoming Changes to the Medicare BlueSM Private Complete Formulary

Medicare Blue Private Complete may add or remove drugs from our formulary during the year. If we remove drugs from our formulary; or add prior authorization, quantity limits and/or step therapy restrictions on a drug; and/or move a drug to a higher cost-sharing tier, we will notify you of the change at least 60 days before the date that the change becomes effective. However, if the Food and Drug Administration deems a drug on our formulary to be unsafe or the drug's manufacturer removes the drug from the market, we will immediately remove the drug from our formulary.

This table outlines upcoming changes to our formulary that may impact you.

Name of Affected Drug	Notice # [*]	Description of Change	Reason for Change	Alternative ^{**} Drug	Alternative Drug Copayment/Coinsurance	Effective Date
VESANOID CAPS 10 MG	1st	Deletion of Drug from Formulary	Manufacturer Discontinuation	TRETINOIN CAPS 10 MG	TIER 5	Until Supplies Run Out

^{*} We include each drug in our notice of formulary changes for three consecutive months. This column indicates whether this is the first, second or third notice given.

^{**} Alternative drugs are drugs in the same therapeutic category/class or cost-sharing tier as the affected drug. Only your physician can determine if the alternate here is appropriate for you given the individualized nature of the drug therapy. Please consult your physician as to whether this is an appropriate drug for you.

^{***} This change will not affect your coverage for this drug for the remainder of the plan year if you are currently taking this drug.

H4205_MBPVT2905 (01/2010)

Order # 13065M (01-10)

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What to Do if You Disagree with a Coverage Decision

If we deny your request for a drug that you haven't received, or deny your request to pay you back for a drug that you have received, we will send you a letter explaining our decision. If you disagree with our decision, you may request an appeal within 60 calendar days from the date of our first decision. You may request a "standard" or "fast" (expedited) appeal. We will automatically give you a fast appeal if your physician tells us that waiting for a standard decision may seriously jeopardize your life or health.

You may request an appeal by calling 1-800-645-6025 Monday - Friday, 8:00 a.m. – 8:00 p.m. Eastern Time (TTY/TDD users should call 1-888-645-6023).

Your doctor needs to give us a statement explaining that the drug you need is medically necessary to treat your condition if you or your doctor believe that:

- You need a drug that isn't on our list of covered drugs (formulary).
- The Plan should waive a coverage rule or limit on a drug that you need.
- You can't take any of the drugs on our preferred tier for your condition, and you would like us to cover a non-preferred drug at the preferred cost-sharing amount.

Your doctor may mail the statement to Medicare Advantage, P.O. Box 100191, Columbia, SC, 29202 or fax it to 1-803-264-9581.