

## Medicare Advantage

### Transition Policy

Under certain circumstances, the plan can offer a temporary supply of a drug to you when your drug is not on the Drug List or when it is restricted in some way. Doing this gives you time to talk with your doctor about the change in coverage and figure out what to do.

To be eligible for a temporary supply, you must meet these two requirements:

- 1. The change to your drug coverage must be one of these types of changes:**
  - The drug you have been taking is **no longer on the plan's Drug List.**
  - The drug you have been taking is **now restricted in some way.**
- 2. You must be in one of these situations:**
  - **For those members who are new to the plan and aren't in a long-term care facility:** We will cover a temporary supply of your drug **one time only during the first 90 days of your membership** in the plan. This temporary supply will be for a maximum of a 31-day supply, or less if your prescription is written for fewer days. The prescription must be filled at a network pharmacy.
  - **For those who are new members and are residents in a long-term care facility:** We will cover a temporary supply of your drug **during the first 90 days of your membership** in the plan. The first supply will be for a maximum of a 31-day supply, or less if your prescription is written for fewer days. If needed, we will cover additional refills during your first 90 days in the plan.
  - **For those who have been a member of the plan for more than 90 days and are a resident of a long-term care facility and need a supply right away:** We will cover one 31-day supply, or less if your prescription is written for fewer days. This is in addition to the above long-term care transition supply.

We will contact you by mail if you have a prescription filled for a drug that is not on our formulary. We will let you know that your drug is not covered and that we can help you find another drug that is part of our formulary to treat your medical condition. You should discuss our letter and alternative formulary drugs with your doctor. If an alternative formulary drug is not appropriate for your medical condition, you may ask us to make an exception to our formulary rules and cover your drug even if it is not on our formulary.

To ask for a temporary supply, call Customer Service at 888-645-6025, TTY users should call 888-645-6023.

During the time when you are getting a temporary supply of a drug, you should talk with your doctor or other prescriber to decide what to do when your temporary supply runs out. Perhaps there is a different drug covered by the plan that might work just as well for you. Or you and your doctor can ask the plan to make an exception for you and cover the drug in the way you would like it to be covered.