2022 Summary of Benefits

BlueCross Blue BasicSM (PPO) Jan. 1, 2022 to Dec. 31, 2022 855-204-2744 | TTY 711

Seven days a week, 8 a.m. to 8 p.m. (Oct. 1 to Mar. 31)

Monday – Friday, 8 a.m. to 8 p.m. (All other times)



Medicare Advantage

H8003_BSB2022_M

2022 Summary of Benefits BlueCross Blue Basic[™] (PPO)

H8003, Plan 007

This is a summary of the health and drug service covered by BlueCross Blue Basic (PPO): January 1, 2022 – December 31, 2022.

This plan, BlueCross Blue Basic, is offered by BlueCross BlueShield of South Carolina. BlueCross BlueShield of South Carolina is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in BlueCross BlueShield of South Carolina depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please request the *Evidence of Coverage* by calling Customer Service at (855)204-2744 (TTY users should call 711). The *Evidence of Coverage* is available online at <u>www.scbluesmedadvantage.com/marx22</u>.

To join BlueCross Blue Basic (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in South Carolina:

BlueCross Blue Basic (PPO)	Aiken, Anderson, Beaufort, Berkeley, Calhoun, Charleston, Cherokee,
- South Carolina (007)	Chesterfield, Dillon, Dorchester, Fairfield, Florence, Georgetown,
	Greenville, Horry, Kershaw, Lexington, Marion, Marlboro, Oconee,
	Orangeburg, Pickens, Richland, Saluda, Spartanburg, Sumter, and
	York

BlueCross Blue Basic (PPO) has a network of doctors, hospitals, and other providers. As a member of our plan, you do not need a referral from a Primary Care Provider in order to see a Specialist or to obtain a service. However, you are required to obtain prior authorization from our plan for some services.

For more information or to enroll, call us at 1-800-930-2836 (TTY users should call 711),or visit us at <u>www.</u> <u>scbluesmedadvantage.com/marx22</u>. We are available for phone calls from October 1 to March 31; you can call us 8 a.m. to 8 p.m., 7 days a week. From April 1 to September 30, we're here 8 a.m. to 8 p.m., Monday through Friday. Calls to this number are answered by a licensed insurance agent.

Customer Service has free language interpreter services available for non-English speakers.

This information is available in other formats. To get this information in other formats, please call Customer Service.

H8003_BSB2022_M

Premiums and Benefits	BlueCross
Monthly Plan Premium	
BlueCross Blue Basic (PPO) - South Carolina (007)	You pay \$0 You must continue to pay your Medicare Part B premium.
Deductible	No deductible
Maximum Out-of-Pocket Responsibility	In-network: You pay no more than \$4,900 annually.
	In-network and Out-of-network: You pay no more than \$10,000 combined.
	Includes copays and other costs for medical services for the year.
Inpatient Hospital Coverage*	In-network: You pay \$325 per day for days 1 - 6 (You pay \$0 per day for days 7 - 90).
	Out-of-network: You pay 30% of the cost.
	*Prior authorization may be required.
	This benefit will begin on day 1 each time you are admitted to a specific facility type. You pay your cost share per admission.
Outpatient Hospital Coverage*	In-network: You pay \$0 up to \$250 per visit. You pay \$0 if polyp is found and removed during colonoscopy.
	Out-of-network: You pay 30% of the cost.
	*Prior authorization may be required.
Doctor Visits	
Primary Care Providers	In-network: You pay \$0 per visit. Out-of-network: You pay \$30 per visit.
Specialists	In-network: You pay \$35 per visit. Out-of-network: You pay \$45 per visit.
• Telehealth	You pay \$0 per PCP or urgent care visit. Refer to the EOC for complete details on how to access telehealth providers.

Premiums and Benefits	BlueCross
Preventive Care	In-network: You pay \$0.
	Out-of-network: You pay \$0 - \$50 per visit, or 0% - 30% of the cost (depending on the service and where it is performed).
	Preventive care includes: Abdominal aortic aneurysm; Alcohol misuse counseling; Bone mass measurement; Breast cancer screening (mammogram); Cardiovascular disease screenings; Colorectal cancer screenings (colonoscopy); Depression screenings; Diabetes Screening and training; Medicare Diabetes Prevention Program; HIV Screening; Obesity screening and counseling; Prostate cancer screenings (PSA); EKG; Vaccines, including flu shots and pneumococcal shots; Welcome to Medicare initial visit; Annual Wellness Visit; Annual Physical; and Health Coaching via Silver and Fit. Other preventive services are available.
	There are some covered services that have a cost, refer to the EOC for complete details.
Emergency Care	You pay \$90 per visit, waived if admitted.
	Emergency care is covered worldwide; refer to the EOC for complete details.
Urgently Needed Services	You pay \$0 - \$40 per visit.
	\$0 copay for international urgently needed care.
Diagnostic Services/Labs/ Imaging*	*Prior authorization may be required for these services.
Diagnostic tests and procedures	In-network: You pay \$0 up to \$100 per service. You pay \$0 for diagnostic EKG and diagnostic colorectal screening. Out-of-network: You pay 30% of the cost.
Lab services	In-network: You pay \$0 per lab service. Out-of-network: You pay 30% per lab service.
• Diagnostic radiology service (e.g., MRI and CT scan)	In-network: You pay \$0 up to \$150 per service. You pay \$0 for diagnostic mammogram and ultrasounds. Out-of-network: You pay 30% of the cost.
• Outpatient x-rays	In-network: You pay \$10 - \$20 per x-ray.
Hearing Services	Out-of-network: You pay 30% per x-ray.
Medicare-covered hearing	In-network: You pay \$45.
• Medicale-covered hearing exam	Out-of-network: You pay 30% of the cost.
Routine hearing exam	In-network: You pay \$45.
0	Out-of-network: You pay \$45

Premiums and Benefits	BlueCross
Hearing aids	In-network: You pay \$699 - \$999 using TruHearing network for up to 2 hearing aids per year (one per ear, each year). Out-of-network: You pay \$699 - \$999. A TruHearing provider must be used for this benefit. See EOC for details.
Dental Services	
Preventive dental	In-network: You pay \$0 Out-of-network: You pay 50%
	2 preventive dental visits per year. Oral exam, cleaning, dental bitewing x-rays (fluoride treatment not covered).
Comprehensive dental (Non Medicare-covered)	In-network: You pay 50% Out-of-network: You pay 50%
	Restorative services Endodontics, Extractions, Prosthodontics, Other Oral/Maxillofacial Surgery, Other Services (i.e. Dentures, Root Canals) Limit - \$750 (In-network services receive the BCBS discount for covered services).
Comprehensive dental (Medicare-covered)	In-network: You pay \$50 copay. Out-of-network: You pay 30%
	See your EOC for details.
Vision Services	
Diabetic eye exam	In-network: You pay \$0 Out-of-network: You pay \$0
Glaucoma screening	In-network: You pay \$0 Out-of-network: You pay \$0
Medicare-covered eye exam	In-network: You pay \$50 Out-of-network: You pay \$50
Routine eye exam	In-network: You pay \$0 using the VSP network. 1 exam per year Out-of-network: You pay \$0 using the VSP network. 1 exam per year
• Eyeglasses (frames and lenses) and contacts	In-network: You pay \$0 for one pair of glasses to include frames and lenses or one pair of contact lenses every 2 years using the VSP network. Out-of-network: You pay \$0 for one pair of glasses to include frames and lenses or one pair of contact lenses every 2 years using the VSP network. Network.
• Eyeglasses or contact lenses after cataract surgery	In-network: You pay \$0 copay for Medicare-covered eyewear related to cataract surgery. Out-of-network: You pay \$0 copay for Medicare-covered eyewear related to cataract surgery.

Premiums and Benefits	BlueCross
Mental Health Services	
 Inpatient visit* 	In-network: You pay \$620 per day, days 1 through 3, \$0 per day, days 4 through 90.
	Out-of-network: You pay 30% of the cost. *Prior authorization may be required.
• Outpatient group therapy/ individual therapy	In-network: You pay \$35 per visit. Out-of-network: You pay 30% per visit.
Skilled Nursing Facility*	In-network: You pay \$0 per day for days 1 - 20.
	You pay \$188 per day for days 21 - 100.
	Out-of-network: You pay 30% of the cost.
	Our plan covers up to 100 days in a SNF.
	*Prior authorization may be required.
Physical Therapy*	In-network: You pay \$35 per visit.
	Out-of-network: You pay \$45 per visit.
	*Prior authorization may be required.
Ambulance*	 In-network: You pay \$275 per one-way trip for ground ambulance. You pay \$275 of the cost of air ambulance. Out-of-network: You pay \$275 per one-way trip for ground ambulance. You pay \$275 of the cost of air ambulance. *Prior authorization may be required for non-emergency transportation.
Transportation	Not covered
Medicare Part B Drugs*	 In-network: You pay 20% of the cost of chemotherapy drugs. Out-of-network: You pay 30% of the cost of chemotherapy drugs. In-network: You pay 20% of the cost for other Part B drugs. Out-of-network: You pay 30% of the cost for other Part B drugs. *Prior authorization may be required.
Ambulatory Surgical Center Services*	In-network: You pay \$0 up to \$225 per visit. Out-of-network: You pay 30% of the cost. *Prior authorization may be required.
Chiropractic Care (Medicare-	In-network: You pay \$20 per visit.
covered)	Out-of-network: You pay 30% of the cost.
Dialysis*	In-network: You pay 20% of the cost. Out-of-network: You pay 30% of the cost. *Prior authorization may be required.
Foot Care (podiatry services)	
• Medicare-covered foot exams and treatment	In-network: You pay \$35 per visit. Out-of-network: You pay 30% of the cost.
Routine foot care	Not covered

Premiums and Benefits	BlueCross
Home Health Care*	In-network: You pay \$0. Out-of-network: You pay 30% of the cost. *Prior authorization may be required.
Meal Program	Not covered.
Medical Equipment/Supplies	
• Durable Medical Equipment (e.g., wheelchairs, oxygen)*	In-network: You pay 20% of the cost. Out-of-network: You pay 30% of the cost. *Prior authorization may be required.
 Prosthetics (e.g., braces, artificial limbs)* 	In-network: You pay 20% of the cost. Out-of-network: You pay 30% of the cost. *Prior authorization may be required.
Diabetic supplies	 In-network: You pay 0% (preferred vendor One Touch/network pharmacy). In-network: You pay 20% of the cost (non-preferred vendor/non-network pharmacy).
	Out-of-network: You pay 30% of the cost.
Occupational Therapy*	In-network: You pay \$35 per visit. Out-of-network: You pay \$45 per visit. *Prior authorization may be required.
Outpatient Substance Abuse*	In-network: Individual and group therapy visits – You pay \$35. Out-of-network: Individual and group therapy visits – You pay 30% of the cost. *Prior authorization may be required.
Over-the-Counter Service	You receive \$40 per quarter for a total of up to \$160 per year in Over-the-Counter items with free shipping. Order placed once per quarter via phone, catalog or vendor website. Details provided in new member welcome kit.
Physical Exam - Annual	In-network: You pay \$0 for one physical exam per year. Out-of-network: You pay 30% of the cost for one physical exam per year.
Speech and Language Therapy*	In-network: You pay \$35 per visit. Out-of-network: You pay \$45 per visit. *Prior authorization may be required.

Premiums and Benefits	BlueCross
Visitor Travel	The Visitor/Travel Program will include Blue Medicare Advantage PPO network coverage of all Part A, Part B, and Supplemental benefits offered by your plan outside your service area in 47 states, the District of Columbia, and 1 territory: Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, Wisconsin, and West Virginia. For some of the states listed, MA PPO networks are only available in portions of the state. These areas are subject to change, see EOC for details.
Wellness Programs (e.g., fitness)	You pay \$0 for basic membership to a Silver & Fit participating fitness center.

For coverage and cost of Original Medicare, look in your current *2022 Medicare & You* handbook. View it online at www.medicare.gov, or get a copy by calling 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You can call these numbers for free, 24 hours a day, 7 days a week.

You must continue to pay your Part B premium.

Limitations, copayments, and restrictions may apply. Benefits, premiums, copayments or coinsurance may change on January 1 of each year.

Out-of-network/non-contracted providers are under no obligation to treat BlueCross Total members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Customer Service number, (855) 204-2744, or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice (TDD: 711).

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance by emailing contact@hcrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697 (TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊 息。洽詢一位翻譯員,請撥 1-844-396-0188。(Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건강보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187로 연락해 주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة للتحدث مع مترجم اتصل ب 0180-1844 (Arabic)

Si ou menm oswa yon moun w ap ede gen kesyon konsènan plan sante sa a, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-844-398-6232. (French/Haitian Creole)

Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions à propos de ce plan médical, vous avez le droit d'obtenir gratuitement de l'aide et des informations dans votre langue. Pour parler à un interprète, appelez le 1-844-396-0190. (French)

Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie planu ubezpieczenia zdrowotnego, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-844-396-0186. (Polish)

Se você, ou alguém a quem você está ajudando, tem perguntas sobre este plano de saúde, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-844-396-0182. (Portuguese)

Se tu o qualcuno che stai aiutando avete domande su questo piano sanitario, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-844-396-0184. (Italian)

あなた、またはあなたがお世話をされている方が、この健康保険についてご質問がございましたら、ご 希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳 とお話される場合、1-844-396-0185 までお電話ください。 (Japanese)

Falls Sie oder jemand, dem Sie helfen, Fragen zu diesem Krankenversicherungsplan haben bzw. hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-396-0191 an. (German)

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اگر شما یا فردی که به او کمک می کنید سؤالاتی در بارهی این برنامهی بهداشتی
داشته باشید، حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان
دریافت کنید. برای صحبت کردن با مترجم، لطفاً با شمارهی 6233-844-844-1 تماس حاصل
نمایید. (Persian-Farsi)
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Ni da doodago t'áá háída bíká'aná nílwo'ígíí díí Béeso Ách'ááh naa'nilígi háá'ída yí na' ídíł kidgo, nihá'áhóót'i' nihí ká'a'doo wołgo kwii ha'át'íshíí bí na'ídołkidígi doo bik'é'azláagóó. Ata' halne'é ła' bich'í' ha desdzih nínízingo, koji' béésh bee hólne' 1-844-516-6328. (Navajo)

Vann du adda ebbah es du am helfa bisht, ennichi questions hend veyyich *deah health plan*, hend diah's recht fa hilf un information greeya in eiyah aykni shprohch unni kosht. Fa shvetza mitt en interpreter, roof deah nummah oh 1-833-584-1829. (Pennsylvania Dutch)



BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association