

Premiums and Benefits	BlueCross Total (PPO)
Preventive Care	<p>In-network: You pay a \$0 copay.</p> <p>Out-of-network: You pay 0% of the total cost.</p> <p>Preventive care includes: Abdominal aortic aneurysm; Alcohol misuse counseling; Bone mass measurement; Breast cancer screening (mammogram); Cardiovascular disease screenings; Colorectal cancer screenings (colonoscopy); Depression screenings; Diabetes Screening and training; Medicare Diabetes Prevention Program; HIV Screening; Obesity screening and counseling; Prostate cancer screenings (PSA); Vaccines, including flu shots and pneumococcal shots; Welcome to Medicare initial visit; Annual Wellness Visit; Annual Physical; and Health Coaching via FitOn.</p>
Emergency Care	<p>You pay a \$100 copay per visit, waived if admitted within 24 hours.</p> <p>You pay a \$250 service specific deductible and then 20% of the total cost for worldwide emergency care.</p>
Urgently Needed Services	<p>You pay a \$0 copay for each PCP visit at urgent care.</p> <p>You pay a \$40 copay for each Specialist visit at urgent care.</p> <p>You pay a \$55 copay for each urgently needed service at urgent care.</p> <p>You pay 0% of the total cost for worldwide urgent care.</p>
Diagnostic Services/Labs/Imaging*	<p>*Prior authorization may be required for these services.</p>
Diagnostic tests and procedures	<p>In-network: You pay a \$0 up to \$275 copay per service. You pay a \$0 copay for diagnostic EKG and diagnostic colorectal screening.</p> <p>Out-of-network: You pay 40% of the total cost.</p>
Lab services	<p>In-network: You pay a \$0 copay per lab service.</p> <p>Out-of-network: You pay 40% of the total cost per lab service.</p>
Diagnostic radiology service (e.g., MRI and CT scan)	<p>In-network: You pay a \$0 up to \$150 copay per service. You pay a \$0 copay for diagnostic mammograms and ultrasounds.</p> <p>Out-of-network: You pay 40% of the total cost.</p>
Therapeutic Radiological Services	<p>In-network: You pay 20% of the total cost.</p> <p>Out-of-network: You pay 40% of the total cost.</p>
Outpatient x-rays	<p>In-network: You pay a \$10 copay per x-ray.</p> <p>Out-of-network: You pay 40% of the total cost per x-ray.</p>
Hearing Services	
Medicare-covered hearing exam	<p>In-network: You pay a \$45 copay.</p> <p>Out-of-network: You pay 40% of the total cost.</p>
Routine hearing exam	<p>In-network: You pay a \$45 copay using a TruHearing provider.</p> <p>Out-of-network: You pay a \$45 copay using a TruHearing provider.</p>

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Hearing aids	<p>In-network: You pay \$699 - \$999, using TruHearing network for up to 2 hearing aids per year (one per ear, each year).</p> <p>Out-of-network: You pay \$699 - \$999. A TruHearing provider must be used for this benefit.</p> <p>The copayment range is based on different types and styles of hearing aids. The lower range \$699 is for the Advanced hearing aid type and the higher range \$999 is for the Premium hearing aid type, a TruHearing provider must be used for in- and out-of-network hearing aid benefit.</p>
Dental Services	
Preventive Dental (non-Medicare covered)	<p>In-network: You pay a \$0 copay.*</p> <p>Out-of-Network: You pay 50% of the total cost.*</p> <p>2 preventive dental visits per year. Oral exam, cleaning, 1 dental bitewing x-ray (fluoride treatment not covered).</p> <p>In-network services receive the BCBS discount (Going to an out of network dentist may cost you more than using a contracted in network dentist. We pay up to 50% for reasonable and customary charges for out of network claims.)</p> <p>*Preventive dental services are included in your \$3,500 preventive/comprehensive limit per year. See your EOC for details.</p>
Comprehensive Dental (Non-Medicare Covered)	<p>In-network: You pay 50% of the total cost.*</p> <p>Out-of-network: You pay 50% of the total cost.*</p> <p>Non-routine services, diagnostic services, restorative services, endodontics, extractions, prosthodontics, other oral/maxillofacial surgery, periodontics, and other services (i.e., dentures, root canals). We do not cover implants.</p> <p>In-network services receive the BCBS discount (Going to an out of network dentist may cost you more than using a contracted in network dentist. We pay up to 50% for reasonable and customary charges for out of network claims.)</p> <p>*Comprehensive dental services are included in your \$3,500 preventive/comprehensive limit per year. See your EOC for details.</p>
Comprehensive Dental (Medicare-Covered)	<p>In-network: You pay a \$50 copay.</p> <p>Out-of-network: You pay 40% of the total cost.</p> <p>See your EOC for details.</p>
Vision Services	
Diabetic eye exam	<p>In-network: You pay a \$0 copay.</p> <p>Out-of-network: You pay a \$0 copay.</p>
Glaucoma screening	<p>In-network: You pay a \$0 copay.</p> <p>Out-of-network: You pay a \$0 copay.</p>

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Medicare-covered eye exam	<p>In-network: You pay a \$50 copay.</p> <p>Out-of-network: You pay a \$50 copay.</p>
Routine eye exam	<p>In-network: You pay a \$0 copay using the VSP network. 1 exam per year.</p> <p>Out-of-network: You pay a \$0 copay using the VSP network. 1 exam per year.</p>
Eyeglasses (frames and lenses) and contacts	<p>In-network: You pay a \$0 copay for one pair of glasses to include frames and lenses or one pair of contact lenses every 2 years using the VSP network.</p> <p>Out-of-network: You pay a \$0 copay for one pair of glasses to include frames and lenses or one pair of contact lenses every 2 years using the VSP network.</p>
Eyeglasses or contact lenses after cataract surgery	<p>In-network: You pay a \$0 copay for Medicare-covered eyewear related to cataract surgery.</p> <p>Out-of-network: You pay a \$0 copay for Medicare-covered eyewear related to cataract surgery.</p>
Mental Health Services	
Inpatient visit*	<p>In-network: You pay a \$645 copay per day, days 1 - 3. You pay a \$0 copay per day, days 4 - 90.</p> <p>Out-of-network: You pay 40% of the total cost.</p> <p>*Prior authorization is required.</p>
Outpatient group therapy/ individual therapy	<p>In-network: You pay a \$40 copay per visit.</p> <p>Out-of-network: You pay 40% of the total cost per visit.</p>
Skilled Nursing Facility (SNF)*	<p>In-network: You pay a \$0 copay per day for days 1 – 20. You pay a \$203 copay per day for days 21 - 100.</p> <p>Out-of-network: You pay 40% of total the cost.</p> <p>Our plan covers up to 100 days in a SNF.</p> <p>*Prior authorization is required.</p>
Physical Therapy*	<p>In-network Total Upstate: You pay a \$30 copay per visit.</p> <p>In-network Total Lowcountry and Midlands/Coastal: You pay a \$35 copay.</p> <p>Out-of-network: You pay a \$55 copay per visit.</p> <p>*Prior authorization is required.</p>
Ambulance*	<p>In-network: You pay a \$295 copay per one-way trip for ground ambulance. You pay a \$295 copay for a one-way trip for air ambulance.</p> <p>Out-of-network: You pay a \$295 copay per one-way trip for ground ambulance. You pay a \$295 copay for a one-way trip for air ambulance.</p> <p>*Prior authorization may be required for non-emergency transportation.</p>

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Transportation	You receive 24 one-way trips per year to any health-related location. See your EOC for details.
Medicare Part B Drugs*	*Prior authorization is required.
Medicare Part B Insulin Drugs	In-network: You pay a \$35 copay for a 1-month supply of Medicare covered Part B insulins. Out-of-network: You pay a \$35 copay for a 1-month supply of Medicare covered Part B insulins. See EOC for details.
Medicare Part B Chemotherapy/Radiation Drugs	In-network: You pay 0% - 20% of the total cost. Out-of-network: You pay 40% of the cost. See EOC for details.
Other Medicare Part B Drugs	In-network: You pay 0% - 20% of the total cost. Out-of-network: You pay 40% of the cost. See EOC for details.
Chiropractic Care (Medicare-covered)	In-network: You pay a \$15 copay per visit. Out-of-network: You pay 40% of the total cost.
Dialysis*	In-network: You pay 20% of the total cost. Out-of-network: You pay 40% of the total cost. *Prior authorization is required.
Foot Care (podiatry services)	
Medicare-covered foot exams and treatment	In-network: You pay a \$50 copay per visit. Out-of-network: You pay 40% of the total cost.
Routine foot care	Not covered.
Home Health Care*	In-network: You pay 0% of the total cost. Out-of-network: You pay 40% of the total cost. *Prior authorization is required.
Meal Program	You pay a \$0 copay for meals upon discharge from Hospital, Skilled Nursing or Rehab facility. Two meals per day for 5 days. See EOC for details.
Medical Equipment/Supplies*	*Prior authorization is required.
Durable Medical Equipment	In-network: You pay 20% of the total cost. Out-of-network: You pay 40% of the total cost.
Home Infusion Services	In-network: You pay 15% of the total cost. Out-of-network: You pay 40% of the total cost.
Other Part B Services	In-network: You pay 20% of the total cost. Out-of-network: You pay 40% of the total cost.

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Prosthetics/Medical Supplies	<p>In-network: You pay 20% of the total cost.</p> <p>Out-of-network: You pay 40% of the total cost.</p>
Diabetic supplies	<p>In-network: We only cover OneTouch/LifeScan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for \$0. Note: In case of an approved medical exception, other brands may be covered, and you pay 20% of the total cost.</p> <p>Out-of-network: You pay 40% of the total cost.</p>
Occupational Therapy*	<p>In-network Total Upstate: You pay a \$30 copay per visit.</p> <p>In-network Total Lowcountry and Midlands/Coastal: You pay a \$35 copay.</p> <p>Out-of-network: You pay a \$55 copay per visit.</p> <p>*Prior authorization is required.</p>
Outpatient Substance Abuse	<p>In-network: Individual and group therapy visits – You pay a \$40 copay.</p> <p>Out-of-network: Individual and group therapy visits – You pay 40% of the total cost.</p>
Over-the-Counter Service	<p>You receive \$70 per quarter for a total of \$280 per year in Over-the-Counter items with free shipping. Order placed once per quarter via phone, catalog, or vendor website. You can use an OTC Benefits Card to purchase food in addition to OTC products. See EOC for details.</p>
Physical Exam - Annual	<p>In-network: You pay a \$0 copay for one physical exam per year.</p> <p>Out-of-network: You pay 40% of the total cost for one physical exam per year.</p>
Speech and Language Therapy*	<p>In-network Total Upstate: You pay a \$30 copay per visit.</p> <p>In-network Total Lowcountry and Midlands/Coastal: You pay a \$35 copay.</p> <p>Out-of-network: You pay a \$55 copay per visit.</p> <p>*Prior authorization is required.</p>
Visitor Travel	<p>The Visitor/Travel Program will include Blue Medicare Advantage PPO network coverage of all Part A, Part B, and Supplemental benefits offered by your plan outside your service area in 48 states and 2 territories: Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, Wisconsin, and West Virginia. For some of the states listed, MA PPO networks are only available in portions of the state. These areas are subject to change, see EOC for details.</p>

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Wellness Programs (e.g., fitness)	You pay \$0 for basic membership to a FitOn participating fitness center and a home fitness kit.

Prescription Drug Coverage

Yearly Deductible Stage: There is no deductible stage with BlueCross Total.

Initial Coverage Stage: During this stage, the plan pays its share of the cost of your Tier 1, Tier 2, Tier 3, Tier 4, Tier 5 and Tier 6 drugs and you pay your share. You stay in this stage until your year-to-date “total drug costs” (your payments plus any Part D plan’s payments) total \$5,030.

Coverage Gap Stage: BlueCross Total offers additional Gap Coverage; you also receive some coverage for generic drugs. For drugs on Tier 1 and Tier 6 you pay the same share of the cost that you normally pay while in the Initial Coverage Stage, or 25% of the costs, whichever is lower. For all other generic drugs besides those on Tier 1 and Tier 6, you pay 25% of the costs. During this stage, you pay 25% of the price for brand name drugs (plus a portion of the dispensing fee). For generic drugs, the amount paid by the plan (75%) does not count toward your out-of-pocket costs. Only the amount you pay counts and moves you through the coverage gap. Cost-Sharing may change depending on the pharmacy you choose (preferred or non-preferred, mail-order, Long-Term Care (LTC) or home infusion, and 30 or 90-day supply) and when you enter another of the four stages of the Part D benefit. For more information on the additional pharmacy-specific cost-sharing and the stages of the benefit, please call us or access our *Evidence of Coverage* online at www.SCBluesMedAdvantage.com.

Catastrophic Coverage: Beginning in 2024, if you reach the Catastrophic Coverage Stage, you pay nothing for covered Part D drugs.

Part D Prescription Drug Benefit						
Deductible Stage	You pay \$0					
Initial Coverage Stage	Preferred Retail (In-Network)			Standard Retail (In-Network)		
	30-day Supply	60-day Supply	90-day Supply	30-day Supply	60-day Supply	90-day Supply
Tier 1: Preferred Generic	\$0 copay	\$0 copay	\$0 copay	\$5 copay	\$10 copay	\$15 copay
Tier 2: Generic	\$10 copay	\$20 copay	\$30 copay	\$15 copay	\$30 copay	\$45 copay
Tier 3: Preferred Brand	\$42 copay	\$84 copay	\$126 copay	\$47 copay	\$94 copay	\$141 copay
Tier 3: Covered Insulin	\$35 copay	\$70 copay	\$105 copay	\$35 copay	\$70 copay	\$105 copay

Tier 4: Non-Preferred	\$100 copay	\$200 copay	\$300 copay	\$100 copay	\$200 copay	\$300 copay
Tier 5: Specialty	33% coinsurance	Not Covered	Not Covered	33% coinsurance	Not Covered	Not Covered
Tier 6: Select Care Drugs	\$0 copay	\$0 copay	\$0 copay	\$5 copay	\$10 copay	\$15 copay

Mail Order and Long-Term Care (LTC)				
Initial Coverage Stage	Mail Order			Long-Term Care
	30-day Supply	60-day Supply	90-day Supply	31-day Supply
Tier 1: Preferred Generic	\$0 copay	\$0 copay	\$0 copay	\$0 copay
Tier 2: Generic	\$10 copay	\$20 copay	\$0 copay	\$10 copay
Tier 3: Preferred Brand	\$42 copay	\$84 copay	\$105 copay	\$42 copay
Tier 3: Covered Insulin	\$35 copay	\$70 copay	\$105 copay	\$35 copay
Tier 4: Non-Preferred	\$100 copay	\$200 copay	\$250 copay	\$100 copay
Tier 5: Specialty	33% coinsurance	Not Covered	Not Covered	33% coinsurance
Tier 6: Select Care Drugs	\$0 copay	\$0 copay	\$0 copay	\$0 copay

Limitations, copayments, and restrictions may apply. Benefits, premiums, copayments, or coinsurance may change on January 1 of each year.

Out-of-network/non-contracted providers are under no obligation to treat BlueCross Total members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Customer Service number, (855) 204-2744 (TTY users should call 711), or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.