

Medicare Advantage Prescription Drug Transition Policy

Under certain circumstances, the plan can offer a temporary supply of a drug to you when your drug is not on the drug list, or when it is restricted in some way. Doing this gives you time to talk with your provider about the change in coverage and figure out what to do.

To be eligible for a temporary supply, you must meet the two requirements below:

1. The change to your drug coverage must be one of the following types of changes:

- The drug you have been taking is **no longer on the plan's drug list**.
- The drug you have been taking is **now restricted in some way**.

2. You must be in one of the situations described below:

- **For those members who are new or who were in the plan last year and are not in a long-term care (LTC) facility:**

We will cover a temporary supply of your drug **during the first 108 days of your membership in the plan if you are new and during the first 108 days of the calendar year if you were in the plan last year**. This temporary supply will be for a maximum of a 30-day supply. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of a 30-day supply of medication. The prescription must be filled at a network pharmacy.

- **For those members who are new or who were in the plan last year and reside in a LTC facility:**

We will cover a temporary supply of your drug one time **during the first 108 days of your membership in the plan if you are new and during the first 108 days of the calendar year if you were in the plan last year**. The total supply will be for a maximum of a 31-day supply. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of a 31-day supply of medication. (Please note that the LTC pharmacy may provide the drug in smaller amounts at a time to prevent waste.)

- **For those members who have been in the plan for more than 108 days and reside in a long-term care facility and need a supply right away:**

We will cover one 31-day emergency supply of a particular drug, or less if your prescription is written for fewer days. This is in addition to the above LTC transition supply.

- **For those members who are being admitted to or discharged from a LTC facility:**

During a level-of-care change in which the member changes from one treatment setting to another, drugs may be prescribed that are not covered by the plan. If this happens, you and your doctor must use the plan's coverage determination request process.

To prevent a gap in care when you are discharged, you may get a full outpatient supply that will allow therapy to continue once the limited discharge supply is gone. This outpatient supply is available before discharge from a Medicare Part A stay.

When you are admitted to or discharged from a LTC facility, you may not have access to the drugs you were previously given. You may, however, get a refill upon admission or discharge.

During the time when you are getting a temporary supply of a drug, you should talk with your provider to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

To ask for a temporary supply, call Customer Service at 1-888-204-2744 (TTY: 711). We are available 8 a.m. to 8 p.m., Eastern time, Monday - Friday. Our automated phone system handles calls after 8 p.m. and on Saturdays, Sundays and holidays. From Oct. 1 - March 31, we are available 8 a.m. to 8 p.m., Eastern time, seven days a week. Calls to these numbers are free.